



Our Voice, Our Rights, Our Future

Measuring outcomes that matter



Five Ambitions for the Future of Health and Care

What we need to transform Scottish society so everyone can thrive

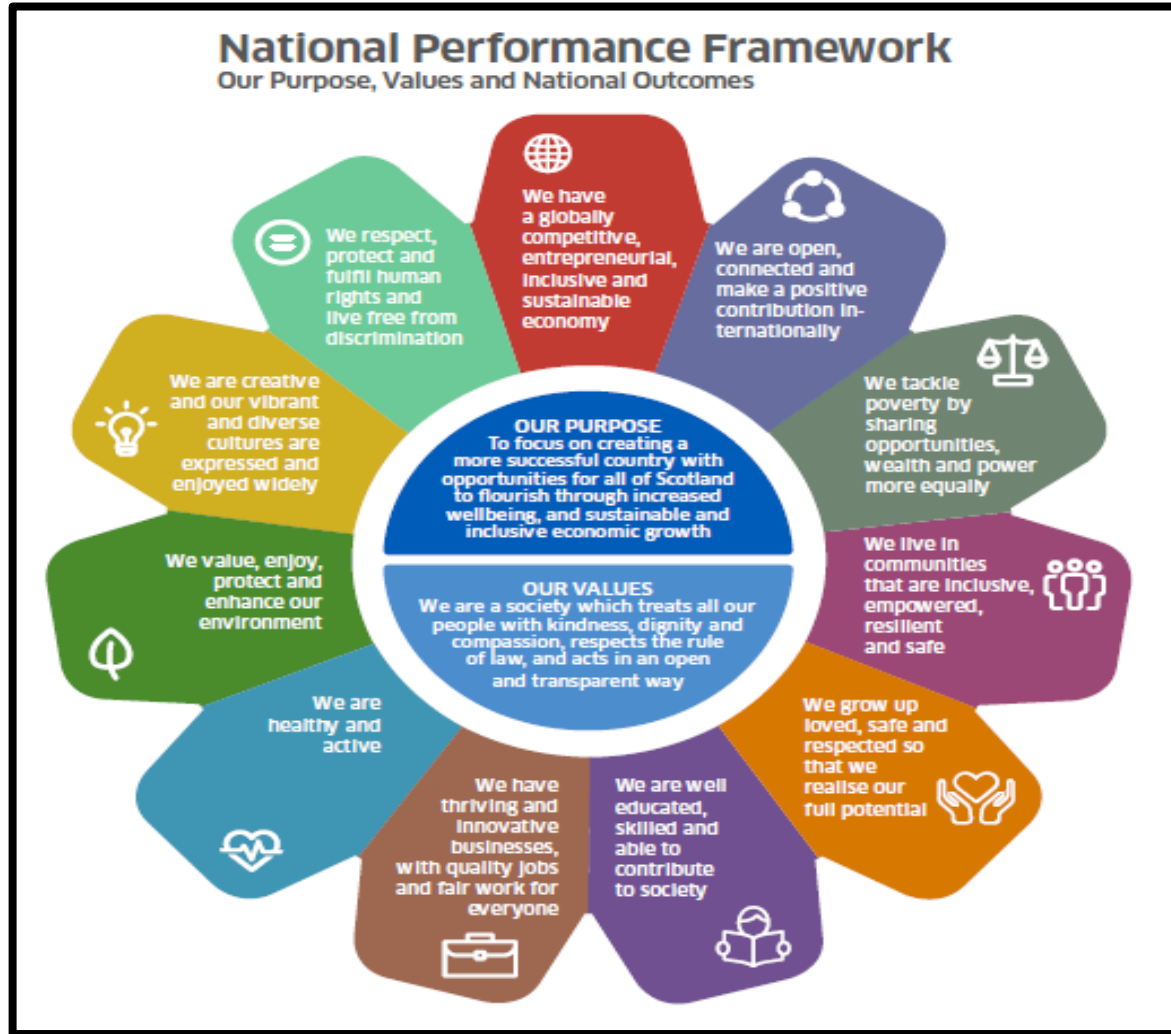


ALLIANCE
HEALTH AND SOCIAL CARE
ALLIANCE SCOTLAND
people at the centre

Mission:

Co-creating a healthier future with individuals and communities by developing courageous and compassionate leaders and practitioners with the knowledge, skills and confidence to design, deliver and evaluate people-centred integrated care.





www.nationalperformance.gov.scot
<https://sustainabledevelopment.un.org/>



Scottish Government
 Riaghaltas na h-Alba
 gov.scot



**A Scotland
that cares**

12th Care Outcome proposed and campaigned for since 2021.

‘We fully value and invest in those experiencing care and all those providing it’.

Research identified seven ‘Beacon’ National Indicators, and a range of sub-indicators, which should be used to monitor progress.



**A Scotland
that cares**

Send your message

**Help us show we’re a
Scotland that cares.**

We all need to be cared for at some point in our lives – as children, when we’re older, or due to additional support needs. In fact, care is crucial to every part of our society and the economy that serves it. Our collective wellbeing depends on it.

**Right now, those who provide care are
often under-valued and under-rewarded.**

Report No. 10

Towards a Scotland that cares
A new National Outcome on care for
the National Performance Framework

Chloe Maclean, Hartwig Pautz, Stephen Gibb and Nicola Hay
November 2021

UNIVERSITY OF THE
WEST of SCOTLAND
UWS

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PARTNERSHIP**

Supported by:



7 National Indicators

1. The quality of life of carers, care workers and those experiencing care

- E.g. right to breaks, access to mental health services, Life chances of young carers, Social connections, Life-care balance, Respite availability

2. The quality of care for all

- E.g. Access and affordability of social care and childcare, Safety, Adequacy of the quality of care experienced, Support for unpaid carers

3. The financial wellbeing of carers, care workers and those experiencing care

- E.g. % of care workers, carers and those experiencing care in poverty; Cost of care as a % of household income; Lifetime earnings gap; The length and level of paid maternity and paternity leave; % of unpaid carers who feel supported towards and within decent work

4. The voice and influence of carers, care workers and those experiencing care

- E.g. Choice over the nature of care and how it is delivered (from those experiencing care); Care sectoral bargaining & worker voice; policy influence of carers

5. Access to education and training

- E.g. % of people experiencing care in education; % of care workers in vocational training; % of unpaid carers in education; % of unpaid carers who have received care-based training

6. The adequacy of funding for care

- E.g. adequacy of social security, level of funded childcare, funding for NCS, funding for 3rd sector programmes

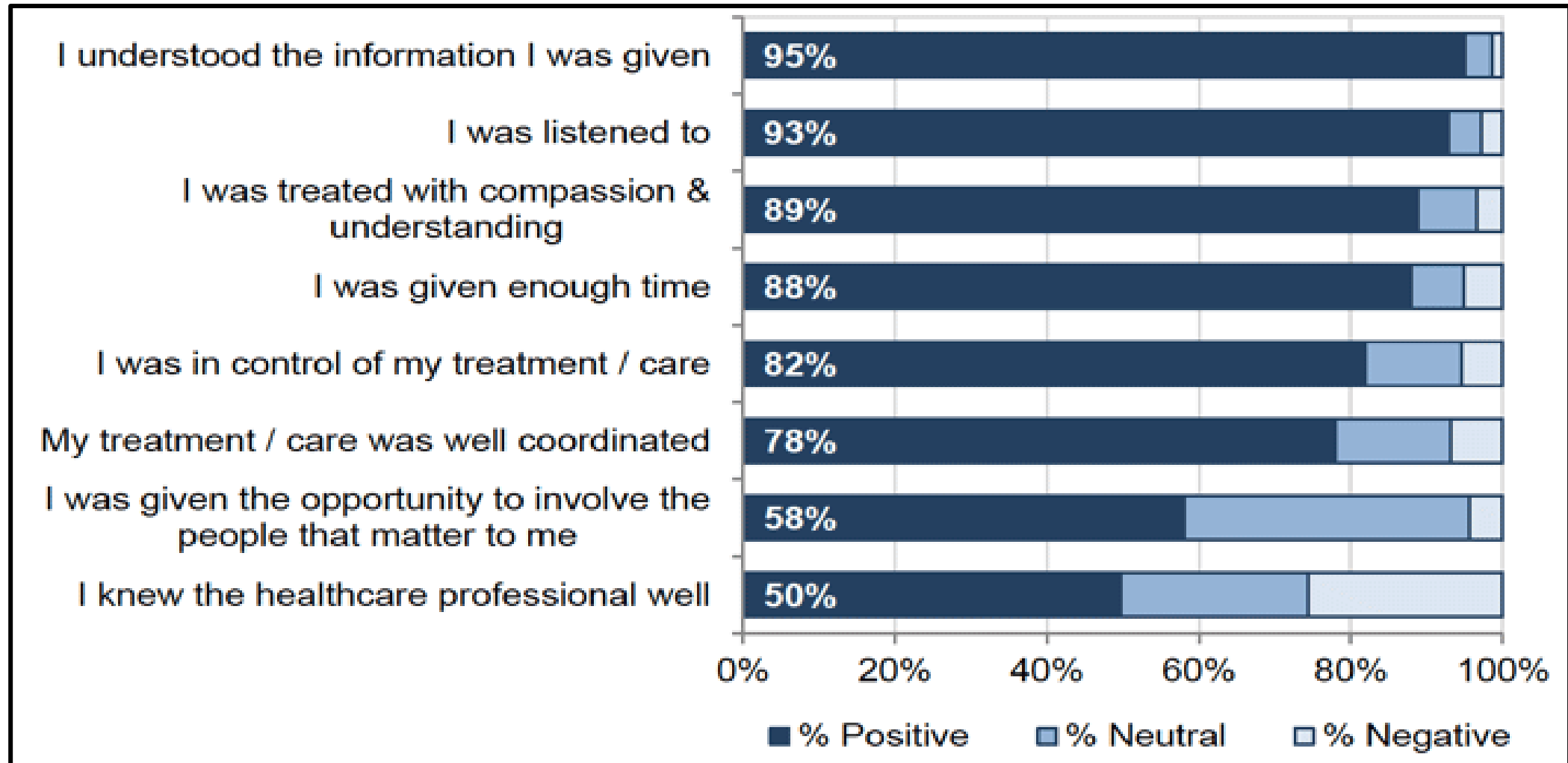
7. The job quality of care workers

- E.g. pay and conditions for care and childcare workers; holiday entitlement; overtime worked etc.

Health and Wellbeing Outcomes for Integrated Care

1	People are able to look after and improve their own health and wellbeing and live in good health for longer.
2	People, including those with disabilities or long term conditions, or who are frail, are able to live, as far as reasonably practicable, independently and at home or in a homely setting in their community.
3	People who use health and social care services have positive experiences of those services, and have their dignity respected.
4	Health and social care services are centred on helping to maintain or improve the quality of life of people who use those services.
5	Health and social care services contribute to reducing health inequalities.
6	People who provide unpaid care are supported to look after their own health and wellbeing, including to reduce any negative impact of their caring role on their own health and well-being.
7	People who use health and social care services are safe from harm.
8	People who work in health and social care services feel engaged with the work they do and are supported to continuously improve the information, support, care and treatment they provide.
9	Resources are used effectively and efficiently in the provision of health and social care services.

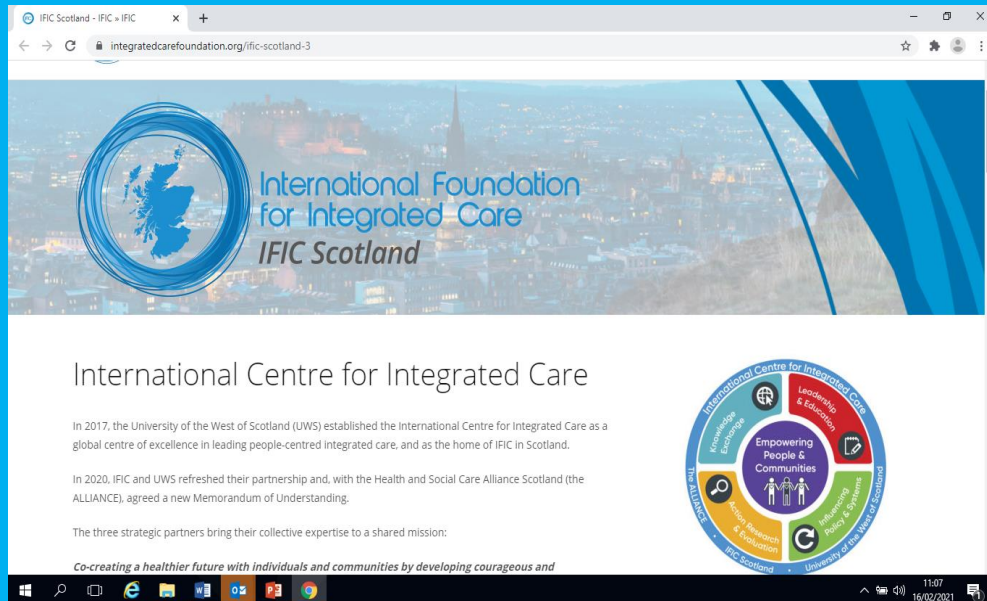
Health and Care Experience Survey



- What is the Scottish Government doing to align Principles from relevant health and care legislation?
 - “ We should measure success in health and care with personal and rights based outcomes, not just short-term targets”
- What changes are needed to future proof our Health and Wellbeing Outcomes as we plan for a National Care Service?
- What measures could track progress on empowerment, human rights and equalities as well as the quality and experience of care and support?



Thank you



<https://integratedcarefoundation.org/ific-scotland-3>

@AnneIFICScot
@IFICInfo
@HSCScotland

Marie Curran IFICscotland@integratedcarefoundation.org